

## **Chapter 16: Miscellaneous Provisions**

### **16.1 Caution Notice**

- 16.1.1** Candidates are advised to refer to only NEET (UG) website: <https://neet.nta.nic.in/> authentic information and periodic updates.
- 16.1.2** Candidates are advised to be careful about any wrong information/false claim of any person or institute regarding the NEET (UG) Examination or securing a seat on the basis of its Result.
- 16.1.3** Candidates are advised to bring any such information to the notice of NTA through e-mail at [neetug2025@nta.ac.in](mailto:neetug2025@nta.ac.in).

### **16.2 Non-Disclosure Agreement (NDA)**

- 16.2.1** NEET (UG) 2025 is a high stake Examination and is conducted by NTA on behalf of NMC, Ministry of Health & Family Welfare (MoHFW). The contents of this exam are confidential, proprietary and are owned by NTA/NMC/MoHFW and explicitly prohibits the candidate from publishing, reproducing, or transmitting any or some content of this test, in whole or in part, in any form or by any means, verbal or written, electronic or mechanical or for any purpose.
- 16.2.2** By registering for and /or appearing in NEET (UG) - 2025, the candidate explicitly agrees to the above Non-Disclosure Agreement and general terms of use for NEET (UG) - 2025 as contained in this Information Bulletin of NEET (UG) – 2025 and website <https://neet.nta.nic.in/>.
- 16.2.3** Violation of any act or breach of the same shall be liable for penal action and cancellation of the candidature at the bare threshold.

### **16.3 Correspondence regarding NEET (UG) - 2025**

The Candidates are required to submit their genuine queries/grievances relating to their Candidature for the NEET (UG) - 2025 through the Helpdesk on 011-40759000 or 011-69227700/email relating to this Exam may be addressed to: [neetug2025@nta.ac.in](mailto:neetug2025@nta.ac.in). However, such email should not be anonymous and must contain: the name, registration/application no/roll no., postal address of the Candidate, and contact number of the sender. An email containing vague or general queries shall not be entertained. Considering the

volume of queries/questions received from the Candidates and /or on their behalf, NTA cannot guarantee to reply to each and every email received from the Candidates. In no case, repetitive emails on the same issue/matter would be entertained. Queries shall not be entertained from persons claiming to be representatives, associates, or officiate of the applicant candidate.

The following information shall not be revealed by phone or email:

- a. Internal documentation/status.
- b. The internal decision-making process of NTA. Any claim/counterclaim thereof.
- c. Dates & venue of internal meetings or name of the staff/officers dealing with it.
- d. Any information which in the opinion of NTA cannot be revealed.

*(Note: In terms of the Communication (vide Letter No. 35-5/2017-TS.I dated 24.11.2020) of the Department of Higher Education, Ministry of Education, Govt. of India, the complaints/suggestions/grievances relating to NEET (UG) may be addressed directly to NTA or to the Ministry of Health and Family Welfare and /or Administrative Head of the concerned Organization, for redressal).*

#### **16.4 Common Services Centres/Facilitation Centres**

**16.4.1** Candidates who are not well conversant with submitting the online application due to various constraints can use the services of Common Services Centre, Ministry of Electronics and Information Technology, Government of India under the Digital India initiatives of Hon'ble Prime Minister. The Common Services Centre (CSC) scheme is a part of the ambitious National e-Governance Plan (NeGP) of the Government of India and is managed at each village panchayat level by a Village Level Entrepreneur (VLE).

**16.4.2** There are more than 1.5 lakhs Common Services Centres (CSC) across the country which will provide the desired support to candidates from urban as well as rural areas in online submission of Application Form and payment of fee through e-wallet. The list of the Common Services Centre is available on the website: [www.csc.gov.in](http://www.csc.gov.in).

#### **16.5 Weeding out Rules**

The record of National Eligibility cum Entrance Test NEET (UG)-2025 would be preserved only up to 90 days from the date of declaration of result.

## 16.6 Legal Jurisdiction

All disputes pertaining to the conduct of the NEET (UG) - 2025 Examination including Results shall fall within the jurisdiction of Delhi/New Delhi only. Further, any legal question arising out of the Examination shall be entertained only when raised within 30 days from the declaration of result. Further, the copy of Legal Notice or Writ Petition/Petition/Appeal/Reply may be served to NTA only through: [legal@nta.ac.in](mailto:legal@nta.ac.in).

***(Note: - In terms of the Communication (vide Letter No. 35-5/2017-TS.I dated 24.11.2020) of the Department of Higher Education, Ministry of Education, Govt. of India, the Ministry of Health and Family Welfare (and not the Ministry of Education) has to defend the interest of Union of India in the Court Cases relating to NEET (UG).***

## 16.7 Safe Custody of OMR Sheet & Score Card in DigiLocker

The Confirmation Page of Candidates will also be easily accessible to them in DigiLocker at <https://www.digilocker.gov.in/>, if they give consent at the time of submission of online application for the storage of their data in DigiLocker.

The Admit Cards of the Candidates will also be easily accessible to them in the DigiLocker at <https://www.digilocker.gov.in/>, if they provide their consent at the time of online application for the storage of their application data.

**The scanned copy of the original OMR Answer Sheet and Score Card of the Candidates of NEET (UG) will be kept in the safe custody of DigiLocker [maintained by the Ministry of Electronics and Information Technology (MeitY)] for the easy access of the same by the respective candidates at : <https://digilocker.gov.in>, on the basis of their consent given at the time of submission of online application.**

Targeted at the idea of paperless governance, DigiLocker is a platform for issuance and verification of documents and certificates in a digital way, thus eliminating the use of physical documents. Indian citizens who sign up for a DigiLocker account get a dedicated cloud storage space that is linked to their Aadhaar (UIDAI) number. Organizations that are registered with Digital Locker can push electronic copies of documents and certificates (e.g. driving license, Voter ID, School certificates) directly into citizens lockers. Citizens can also upload scanned copies of their legacy documents in their accounts. These legacy documents can be electronically signed using the eSign facility.

The benefits of DigiLocker includes the following:

1. Candidates can access their documents, such as, Confirmation page of the online Application Form, Admit Card, OMR Answer Sheet, Score Card etc. anytime and anywhere from their respective DigiLocker. This is convenient and time saving.
2. In case a Candidate forgets his **User ID or Password** to access required information / data from NEET (UG) Portal, he/ she can easily retrieve his/ her Application No. / Registered Mobile No. from his / her DigiLocker account and access the portal.
3. DigiLocker makes it easier for the Candidates to validate the authenticity of their documents as they are issued directly by the registered issuers.
4. Self-uploaded documents can be digitally signed using the eSign facility (which is similar to the process of self-attestation).

In view of the above benefits, the Candidates may give their consent at the time of submission of Online Application Form for the storage of their NEET (UG) Application Data and for the access of the same by themselves as well as NTA (as and when required for official purposes).